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## **Time-temperature abuse in the food cold chain: Review of issues, challenges, and recommendations**

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# Accepted Manuscript

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1 **Time-temperature abuse in the food cold chain: Review of issues, challenges, and**  
2 **recommendations**

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29 **recommendations**

30

31 **Abstract**

32 The management of food cold chains is receiving more and more attention, both in practice  
33 and in the scientific literature. In this paper, we review temperature abuse in food cold chains  
34 that operate in different countries, as well as cold chain solutions focused on food quality and  
35 safety. Our key findings are: 1) temperature management in chilled food products was the main  
36 focus of research, the most investigated food categories were meat, dairy, fish, fruit, and  
37 vegetable products; 2) most temperature abuse reported is in the cold chains of developed  
38 countries, whereas much less is known about the situation in developing countries; 3) recent  
39 technology applied in temperature monitoring provides a significant contribution to food cold  
40 chain, but, further investigation of its application is necessary to generate appropriate data;  
41 and 4) food waste may be reduced with a better temperature management in food cold chains.  
42 Additionally, we also investigated a new possibility for future research in food cold chains.

43 **Keywords:** temperature abuses, perishable products, food safety, food quality, food waste

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## 49 **1 Introduction**

50 A cold chain is an uninterrupted-temperature controlled transport and storage system of  
51 refrigerated goods between upstream suppliers and consumers designed to maintain the quality  
52 and safety of food products (Montanari, 2008; Taoukis et al., 2016). Unexpected temperature  
53 changes or abuses in food cold chain can lead to compromised food safety and food quality  
54 that ultimately can result in loss of consumer confidence and increased levels of food waste. It  
55 has been reported that roughly one-third of global food production is wasted annually  
56 (Gustavsson et al., 2011). Food waste refers to an unacceptable level of quality of food or food  
57 discarded by retailers or consumers due to microbial rot, disease or insect damage. A high share  
58 of these losses is related to poor post-harvest handling, lack of proper facilities, and insufficient  
59 training for operators in the cold chain. In the last decade, cold chain problems have been  
60 investigated and reviewed (Koutsoumanis & Gougouli, 2015; Mercier et al., 2017; Montanari,  
61 2008; Taoukis et al., 2016). These studies, however, have little discussion about the possible  
62 means of managing temperature abuse with consideration to recent technological  
63 advancements. To respond to this gap, this article gives an overview of recommendations,  
64 including temperature-monitoring technologies and systems.

## 65 **2 Materials and methods**

66 Literature reviews may be carried out to improve the understanding of the topic or to investigate  
67 new research opportunities. Following the methods of Cherrafi et al. (2016) with a minor  
68 modification, we performed content analysis on the reviewed papers to define the unit of  
69 analysis, classify the publication content, evaluate the content, and delimit the field. The journal  
70 databases used in this study were PubMed, Elsevier, Wiley Online, Emerald, Springer, and  
71 Taylor & Francis. In our search, we used the following key phrases: food cold chain  
72 management, temperature abuse in food cold chain, food cold chain monitoring tool, and a  
73 combination of keywords and phrases related to temperature abuse in food cold chain during

74 transportation and storage. In the search, we selected topical books and book chapters, peer-  
75 reviewed papers, and reports published by the relevant professional organizations (e.g., FAO).  
76 In addition, we also checked the reference lists of papers and reports already retrieved to  
77 identify additional potentially relevant materials. We did not include unpublished articles or  
78 grey literature. Through a screening of relevant articles, eighty-six references were obtained  
79 from publisher databases (see Figure 1). In general, the distribution shows a rising number of  
80 studies related to cold chain since 2002, which indicates that issues of cold chain management  
81 have gradually received more and more attention recently.

82 With respect to publication scope, we categorized the obtained references into four themes:  
83 food science and technology, supply chain management, computer engineering, and others (e.g.,  
84 legal requirement) (see Figure 2). These categories were made to simplify the data analysis.  
85 Most of the academic material was found in publications devoted to food science and  
86 technology and computer engineering. The majority of articles were published in “Food  
87 Control”, the “International Journal of Food Microbiology,” and “Trends in Food Science and  
88 Technology”. A smaller but growing number of outputs related to technical issues associated  
89 with temperature abuse were published that concern supply chain management.

### 90 **3 Results and discussion**

#### 91 *3.1 Refrigerated food categories in cold chains*

92 In general, refrigerated food can be divided into four categories related to storage temperature:  
93 frozen at -18 °C or below, cold-chilled at 0 °C to 1 °C, medium-chilled at 5 °C, and exotic-  
94 chilled at 10 °C to 15 °C (Ferne & Sparks, 2004; Gustafsson et al., 2006). These levels of  
95 temperature were established to suit different type of food products. However, several food  
96 products were stored or distributed at another level of temperature to achieve their optimum  
97 temperature. For study purposes, therefore, we categorized the food products in Table 1  
98 according to the temperature level used in the published studies.

99 In the literature reviewed for this study, typical food kept frozen were tilapia fish and ice cream  
100 (Likar & Jevšnik, 2006; Tingman et al., 2010). Cold-chilled foods included fresh cod loins,  
101 fish, meat, and ready-to-eat food (Koutsoumanis et al., 2010; Likar & Jevšnik, 2006; Lundén,  
102 Vanhanen, Myllymäki, et al., 2014; Martinsdóttir et al., 2010; Nunes et al., 2009; Pelletier et  
103 al., 2011). Medium-chilled foods included minced meat and processed fish, prepacked meat,  
104 ready-to-eat foods, cooked products, yoghurt, bakery products, butchered pork, dairy products,  
105 and salmon (Brown et al., 2016a, 2016b; Derens-Bertheau et al., 2015; Derens et al., 2006;  
106 Koseki & Isobe, 2005; Likar & Jevšnik, 2006; Lundén, Vanhanen, Kotilainen, et al., 2014; Mai  
107 et al., 2012; McKellar et al., 2012; Morelli et al., 2012; Nunes et al., 2009; Rediers et al., 2009;  
108 Zeng et al., 2014; Zubeldia et al., 2016). Exotic-chilled foods were vegetables (Nunes et al.,  
109 2009).

110 As shown in Table 1, chilled food (-1 °C to 8 °C) has been the focus of many studies, perhaps  
111 because this type of food product is generally sold in a short period and it sensitive to  
112 temperature. Little attention has been paid, however, to frozen food (-18 °C or below) and  
113 exotic chilled food (10 °C to 15 °C) in food cold chains. Additionally, it is obvious that meat,  
114 dairy, fish, fruit, and vegetable products have been the main subjects of research.

### 115 *3.2 Issues with time-temperature in cold chains*

116 Preservation of quality and safety of fresh food products along the supply chain is closely  
117 related to the exposure of these products to the optimal temperature, humidity, and other  
118 conditions (Taoukis et al., 2016). In this paper, we focus on temperature abuse in the cold chain.  
119 We define temperature abuse as an unacceptable deviation from the optimal temperature or  
120 optimal temperature regime for a given food product for a certain period of time, taking into  
121 account ambient temperature and the type of activities food products are exposed to.

122 *3.2.1 Cross-country comparison of refrigerated foods in cold chains*

123 The identification of locations or stages in cold chains where temperature abuses occur is  
124 crucial for suitable intervention (c.f., Tromp et al., 2016). Most of the reviewed studies show  
125 that a temperature abuses occur at all stages in the cold chain, and are not confined to any  
126 particular type of food product (Table 2).

127 Temperature abuse has been reportedly occurred during transportation, retailer storage, and  
128 retailer display of food products. In the European countries, temperature abuse was reported in  
129 Iceland, Finland, Slovenia, Spain, and France. In Iceland, during transportation of fresh cod  
130 loin fillets, Martinsdóttir et al. (2010) observed that 35 % and 18 % of the time by air and sea  
131 transportation, respectively, the temperature was higher than recommended ( $0 \pm 1$  °C).  
132 Similarly, Mai et al. (2012) also reported that 17 % and 36.1 % of the total time required for  
133 two air freight deliveries of cod loin and haddock fillets, the temperature was higher than 5 °C.

134 In Finland, Lundén, Vanhanen, Myllymäki, et al. (2014) monitored the temperature of fish,  
135 meat, and ready-to-eat food in retail stores and found that about 50 % of the temperature of  
136 these products were out of their controlled temperature range (i.e., above 1 °C) for up to 24  
137 hours. In addition, there was a significant deviation between the actual product temperature  
138 and the temperature indicated by the refrigeration equipment up to 6 °C. On another occasion,  
139 Lundén, Vanhanen, Kotilainen, et al. (2014) reported that a food business operator did not  
140 notice or react to temperature abuses, and 50.0 % and 46.2 % of the time, minced meat and  
141 processed fish temperatures were higher than 3 °C for more than 30 minutes.

142 In Slovenia, Likar and Jevšnik (2006) reported that temperatures in retail freezer cases  
143 fluctuated from 0 °C to 10.5 °C for pre-packaged frankfurters and pre-packaged poultry, 0 °C  
144 to 16 °C for butter, yoghurt, cottage cheese, and cream product, -23 °C to 10 °C for ice cream  
145 product, and 0 °C to 17 °C for eggs. They also found that temperature measured by fixed

146 temperature devices and by the researcher was not necessarily the same. In addition, this study  
147 revealed that some of the food business operators had inadequate knowledge of cold chain  
148 integrity.

149 In Spain, Zubeldia et al. (2016) reported that temperature abuse in retail freezer cases cabinet  
150 was highly pronounced in the summertime, particular for products located on the top shelves.  
151 Due to abusive temperature, remaining shelf life was reduced by 40 %, 57 % and 25 % for  
152 smoked salmon, cooked chicken breast, and fresh cheese, respectively. These authors  
153 suggested revising the operational procedures adopted for the retail cold chain in Spain due to  
154 the finding that existing guidelines did not comply with the safety specifications for perishable  
155 food.

156 In France, Morelli et al. (2012) noted that the temperature of 70 % of the freezer cases in  
157 bakeries, a pork butcher, and dairy product in retailers exceeded 7 °C. The occurrence of  
158 temperature abuse was mainly associated with professional practices. Poor design of the  
159 refrigeration equipment was also contributed to temperature fluctuation. These authors  
160 suggested that the food producers or refrigerator users should only store food products as  
161 instructed by the equipment manufacturer. Derens et al. (2006) reported that the temperature  
162 during refrigerated transport to retailers was more stable, but that, 6.5 % and 79.7 % of the  
163 time, the temperature in retailer display cases and domestic vehicles, respectively, exceeded  
164 the recommended temperature. In the entire ham cold chain, Derens-Bertheau et al. (2015)  
165 discovered that 42 % of ham products were kept above 4 °C. In the pasteurized milk chain in  
166 Greece, Koutsoumanis et al. (2010) observed that the temperature fluctuated from 3.6 to 10.9  
167 °C in trucks during transport and from 0 °C to 11.7 °C at the retailer.

168 In the United States, Pelletier et al. (2011) reported that the temperature was generally stable  
169 in the strawberry cold chain, fluctuating from 0.7 °C to 3.7 °C during precooling, cold storage,

170 transport, and retail. Despite the small temperature fluctuations, the strawberries were found to  
171 have deteriorated in terms of moisture content while being transported to the retailer. In contrast,  
172 Nunes et al. (2009) reported a wide range of temperature fluctuation of produce in display cases:  
173 from -1.2 °C to 17.7 °C for berries and grapes, -0.7 °C to 19.2 °C for fresh-cut fruit and  
174 vegetables, 1.1 °C to 19.2 °C for salad bags, and -0.8 °C to 14.1 °C for cucumbers and peppers.  
175 Interestingly, Nunes et al. (2009) also revealed that some of the chill-sensitive fruits and  
176 vegetables were transported too cold, whereas heat-sensitive produce was transported too warm.  
177 As result, more than half of these products were wasted. Moreover, Zeng et al. (2014) reported  
178 that temperature fluctuation for bagged salads between -0.3 °C and 7.7 °C and between -1.1 to  
179 9.7 °C while in transport and at the retailer, whereas the temperature should be maintained  
180 between 0.17 °C and 5 °C. A similar trend was observed by Brown et al. (2016b) who found  
181 that 52.78 %, 22.22 %, 9.75 %, and 15.28 % of the time during transport in spring, summer,  
182 fall, and winter season, respectively, exceeded 5 °C. On another occasion, 40 % and 58 % of  
183 the temperatures recorded in retail cases and retailer facilities were higher than 7.2 °C (Brown  
184 et al., 2016a).

185 In Canada, McKellar et al. (2012) found that temperature was well-controlled in the entire cold  
186 chain for ready-to-eat baby leaf lettuce; however, Rediers et al. (2009) observed that  
187 temperatures were allowed to increase up to 16 °C, with an average of 2 °C during  
188 transportation to the processor's storage facility in the fresh-cut endive cold chain.

189 In Japan, the temperature of refrigerated iceberg lettuce was found to fluctuate in the range of  
190 3 °C to 15 °C during transport (Koseki & Isobe, 2005). Observation of frozen tilapia fish fillets  
191 in China showed that the ambient temperature fluctuated between -18.6 °C and 16.8 °C after 6  
192 hours of transport, but, the sample temperature only increased slightly to -17 °C (Tingman et  
193 al., 2010). On the other hand, these authors found that the shelf life of products stored with

194 temperature fluctuation in range of 2.0 °C had two months' shorter shelf life than products with  
195 a temperature fluctuation of less than 0.5 °C.

196 A broken cold chain in produce (fruits and vegetables) product was also reported in South  
197 Africa. In two different studies, it was found that 81 and 41.5 % of the product temperature  
198 rose above 2 °C for longer than 90 minutes within fruit reefer containers at the port terminal  
199 (L.L. Goedhals-Gerber et al., 2017; Leila L. Goedhals-Gerber et al., 2015).

200 The current review revealed that most temperature abuse has been reported is in the cold chains  
201 of developed countries. Much less is known of the situation in developing countries as has  
202 already been pointed out by Mercier et al. (2017). This situation may be caused by low  
203 awareness of the quality and safety risks associated with poor temperature control in food cold  
204 chains in developing countries.

### 205 *3.2.2 Sensitive links in food cold chain*

206 It has been demonstrated that temperature fluctuations can be easily encountered in the entire  
207 cold chain. Temperature control problems during the storage of refrigerated food at the retailer  
208 typically occur due to lack of compliance with the temperature specifications for refrigerated  
209 food (Lundén, Vanhanen, Kotilainen, et al., 2014; Lundén, Vanhanen, Myllymäki, et al., 2014),  
210 poor design of the cold storage facilities (Morelli et al., 2012), and uneven temperature  
211 distribution for all kinds of food on the shelves (Zubeldia et al., 2016).

212 During transport, Moureh et al. (2002) found that temperature deviations were associated with  
213 the positions of products and packages in the container. The top corner was the most sensitive  
214 areas because they had larger surfaces for temperature exchanges with the surroundings. In  
215 particular, the situation is worsened for refrigerated food when the cold chain is broken during  
216 loading and unloading of the cargo or freight (Estrada-Flores & Eddy, 2006).

### 217 3.2.3 Food waste and temperature control

218 Food waste typically results from damage to food products, food loss, and deterioration of  
219 product quality or food safety features. The scale of the problem is overwhelming:  
220 approximately one-third of perishable products finish as waste (Gustavsson et al., 2011).  
221 Among other reasons, mismanagement of temperature control or other settings (e.g., of  
222 humidity or gasses) in any point in the cold chain contributes to food waste (Parfitt et al., 2010;  
223 Vlajic, 2015; Vlajic et al., 2016). The potential for food waste rises with an increase in the  
224 length of the supply chain, e.g., with the internationalization of the food supply chain. An  
225 important aspect of this is that temperature abuse in a certain time period or the violation of  
226 any other important parameter at only in one place in the supply chain triggers deterioration,  
227 which is sometimes discovered too late, at the retailer or at homes of the end customers.  
228 Although mismanagement may happen at one point of the chain, food waste occurs at the end  
229 of the chain, in retail stores or households. The situation is additionally complicated by the  
230 different management practices and resources available to large and small retail companies  
231 (Vlajic, 2015).

232 In principle, food waste could be minimized by optimizing the temperature for low-temperature  
233 food products. Brown et al. (2014) proved that lowering refrigerator temperatures from 7 °C to  
234 4 °C can extend storage life and reduce food waste. They estimated that this approach could  
235 save food amounting to GBP 283.8 million, with an energy impact reduced to GBP 80.9 million  
236 in the United Kingdom alone. Time-temperature management can potentially be managed by  
237 an effective logistic system integrated with the Internet of Things (IoT) technology to minimize  
238 food waste. While an effective logistic system could make autonomous decisions regarding the  
239 condition of its transported goods (Flämig, 2016; Jedermann et al., 2014; Lütjen et al., 2013),  
240 IoT technology could bridge the communication gap between the objects used in the logistic

241 chain (Alaba et al., 2017; Atzori et al., 2010). In short, temperature management control may  
242 help to reduce the food waste in food supply chains.

### 243 *3.3 Challenges concerning time-temperature management in food cold chains*

244 Table 3 summarizes the available resources, challenges, and possible solutions pertaining to  
245 time-temperature management problems in food cold chains. Four key areas are addressed  
246 below: time-temperature monitoring and measurement technology, user-friendly software for  
247 shelf-life modeling, time-temperature monitoring and measurement systems, and legal  
248 requirements.

#### 249 *3.3.1 Real-time temperature monitoring technology in food cold chains*

250 Monitoring, tracking, and measuring food temperature enable information about past and real-  
251 time temperature abuse to be monitored by supply chain members in order that corrective  
252 actions be made in timely fashion. To date, wireless temperature-monitoring technologies,  
253 notably Radio Frequency Identification (RFID) tags and Wireless Sensor Networks (WSN),  
254 and Time-Temperature Integrators (TTIs) are probably the most widely employed systems used  
255 to measure, record, and monitor the product temperatures in food cold chain (Koutsoumanis &  
256 Gougouli, 2015; Kumari et al., 2015).

257 The utilization of RFID and WSN to monitor and measure the temperature of perishable food  
258 products has been demonstrated recently (Hafliðason et al., 2012; Kumari et al., 2015; J. Wang  
259 et al., 2015; X. Wang et al., 2017; Xiao et al., 2016). Nowadays, the evolve of these tools has  
260 been favored because they can record data more accurately and more convenient, and are  
261 available at lower cost. However, several drawbacks of this tool has been noted, for example,  
262 the time required to load large amounts data, the reading range, and limitation on the real-time  
263 delivery of data and sensing capability still limit the utility of such monitoring systems (Ahmed  
264 et al., 2015; Becker et al., 2009; Fescioglu-Unver et al., 2015; Ruiz-Garcia & Lunadei, 2011).

265 Another limiting factor is the attenuation of the signal caused by food products containing a  
266 significant amount of water (Benelli & Pozzebo, 2013), as a result of which temperature  
267 sensors become less sensitive and cloud connections can be disrupted.

268 Time-Temperature Integrators (TTIs) can also visualize the time-temperature history in food  
269 cold chains (Arias-Mendez et al., 2014). Depending on the working principle involved, TTIs  
270 can be classified as biological, chemical, or physical systems (Ellouze & Augustin, 2010;  
271 Koutsoumanis & Gougouli, 2015; Wu et al., 2015). TTIs have been evaluated for several  
272 refrigerated food products such as fish and fishery products (Giannakourou et al., 2005),  
273 ground beef (Kim et al., 2012), meat products (Ellouze & Augustin, 2010), and produce  
274 (Giannakourou & Taoukis, 2003; Kim et al., 2016). Although TTIs are widely used, they tend  
275 underestimate the remaining shelf life. Bobelyn et al. (2006) shed some light on this subject  
276 when they reported that the TTI response was not always in line with food quality changes.

### 277 *3.3.2 User-friendly software for shelf-life modeling*

278 Obtaining the time-temperature information along the food cold chain enables the estimation  
279 of product shelf-life. Generally, kinetic model of temperature dependence has been employed  
280 to estimate the growth or inactivation of microorganism. A number tools have been developed  
281 to allow estimation of the shelf-life of various food product. The developed software can be  
282 used even by people who have limited knowledge about food science, which makes it user-  
283 friendly. Among others, software applications of this kind include Cold Chain Predictor;  
284 Seafood Spoilage Predictor; and ComBase (Dalgaard et al., 2002; Dolan et al., 2015; Gogou et  
285 al., 2015).

286 The use of shelf-life estimation software has proven help to the development of the food  
287 industry, however, modeling the shelf-life of different products by taking into account not only  
288 spoilage but also pathogens is very challenging, and a key factor in food safety. Besides, shelf-  
289 life modeling may not be effective if there is a time-temperature history effect due to

290 temperature fluctuations (Shimoni & Labuza, 2001). That affects the growth of spoilage or  
291 pathogenic bacteria. Additionally, there are limited data on the effects of fluctuations in other  
292 factors (e.g., water activity, oxygen level, carbon dioxide level) on growth if the temperature  
293 is controlled.

### 294 *3.3.3 Development of real-time temperature monitoring systems*

295 A real-time temperature monitoring system can be defined as one having the ability to check,  
296 measure, and report the actual temperature at any time. Effective temperature monitoring will  
297 help the food business operators in making decisions, taking corrective action, and evaluating  
298 of their operation. Recently, Shih & Wang (2016) proposed a cold chain system based on  
299 Internet of Things (IoT) architecture. IoT would allow the real-time collection of temperature  
300 data at each point in the food cold chain. In their trial, the real-time temperature data was  
301 monitored, measured, and collected by RFID tags, with improved potential for managing time-  
302 temperature, increasing annual sales, and reducing energy consumption.

303 A novel real-time temperature monitoring system based on a smart logistic unit (SLU) has also  
304 been demonstrated in a food supply chain. Besides temperature, this system also considered  
305 the other important factors affecting the quality of food, such as changing in total volatile  
306 organic compounds (VOCs). This system was equipped with a GPS (Global Positioning  
307 System) module and a 3G connection (third generation of wireless mobile telecommunications  
308 technology), and connected to a web-cloud. That was used in order to allow data centralization,  
309 real-time observations, and online access by authorized stakeholders. In an experimental test  
310 using strawberry supply chain, Scalia et al. (2015) and Sciortino et al. (2016) proved that this  
311 technology can monitor the time-temperature and estimate the shelf life of the product  
312 effectively by recording changes in VOCs.

313 A robust temperature-monitoring system has been developed within the framework of the  
314 European FRISBEE project recently (Gwanpua et al., 2015). In order to improve the efficiency

315 and sustainability of the system, this tool was used to simultaneously evaluate the quality of  
316 low-temperature food products, energy use, and the global warming impact of food cold chain.  
317 This was also a web-based platform that enabled data collection from the whole supply chain  
318 and more precise estimation of the remaining shelf life of a specific food product. It was also  
319 equipped with a stand-alone software, Cold Chain Predictor (CCP), enabled the prediction of  
320 the effective temperature and shelf life of a specific food product by using various scenarios in  
321 Monte Carlo simulation (Gogou et al., 2015). The simulations used a numerical approach to  
322 generate a probability distribution based on hypothetical scenarios in terms of reported time-  
323 temperature values throughout the cold chain. An experimental test on cold chain for apples,  
324 spinach, and ice cream showed that this tool can be used to assess the impact of temperature  
325 fluctuations and logistics management options in a refrigerated system. In a real situation, this  
326 tool was evaluated by Derens-Bertheau et al. (2015) for chilled food in France by collecting  
327 time and temperature information from production to consumption. This investigation revealed  
328 that transport between purchase and household refrigerator were the most sensitive link with  
329 respect to temperature abuse. On another occasion, Gogou et al. (2015) used this tool to  
330 evaluate the cold chain performance of local meat producers and retailers in Greece and France,  
331 they also found that the consumer refrigerator is the weakest link. These authors were able to  
332 estimate the effective temperature during the entire cold chain and thereby estimate the  
333 remaining shelf life of ready-to-eat meat products. This technological advancement may  
334 contribute to improving cold chain integrity; however, the value this technology's output is  
335 determined by user participation and data transparency in the food cold chain.

#### 336 *3.3.4 Legal requirements for food cold chain management*

337 The food business owner (FBO) takes primary responsibility for ensuring that the food product  
338 is fit for use. Specifically, FBOs in the cold chain have direct control over the correct storage  
339 and handling of their product in the food cold chain. To govern time-temperature in this chain,

340 a growing number of specific compliance requirements and industry best-practice guidances  
341 for establishing an effective cold chain have been established. Recently, the Australian Food  
342 and Grocery Council (AFGC) issued a cold chain guideline for the distribution of food product  
343 from producer to consumer in Australia (AFGC, 2017). In this guideline, the AFGC thoroughly  
344 described the necessary safety and quality requirements to minimize food illness and reduce  
345 food waste. Similarly, the US FDA also issued a rule governing the food cold chain in the  
346 United States (US FDA, 2017). This rule requires food businesses to comply with specific  
347 requirements for vehicles, transportation equipment, and transportation operations in order to  
348 preserve the safety and quality of food. In the United Kingdom, a guidance on time-temperature  
349 control was issued by the Food Safety Authority in (FSA, 2007). This guidance specifies the  
350 permitted degree of flexibility within the temperature control requirements. In the European  
351 countries, time-temperature management in the food chain is controlled by the Regulation No.  
352 852/2004 (EC, 2004). To benefit all parties and facilitate the international food trade, the  
353 recommendations on temperature management were elaborated in the general principles of  
354 food hygiene issued by the Codex Alimentarius Commission (CAC, 2003). Despite the  
355 existence of these legal requirements, effective temperature management in practice remains  
356 difficult. The lack of harmonization of legal requirements results in a lack of application in the  
357 food industry. Additionally, monitoring and measurement cost to satisfy the time-temperature  
358 requirements remains a challenge. Only limited guidelines have been established with regard  
359 to operational cost (Mercier et al., 2017). It is also worth considering the issues of social  
360 environmental impact, and food cold chain sustainability in the process of issuing regulations.

#### 361 *3.4 Possible solutions and future research opportunities*

362 While better management of cold chains can improve food quality and food safety, any  
363 temperature abuse can contribute to the deterioration of food quality and safety and ultimately  
364 result in food waste. A number of findings have emerged from the present review.

365 First, a high rate of occurrence temperature abuse in the food cold chain indicates that food  
366 business operators have a limited knowledge of temperature control. In addition, because most  
367 of the studies are from developed countries, it may generally be expected that temperature  
368 abuse or fluctuation is common in developing countries.

369 Second, continuous temperature tracking and monitoring along the supply chain are important  
370 and a combination of wireless temperature-monitoring technologies can be a useful tool for  
371 cold chain management. Integration with a novel technology, such as SLU- and web-GIS-based  
372 applications is necessary to provide accessible online information for stakeholders.  
373 Furthermore, the temperature data thus made available can be used to predict and interpret the  
374 food quality degradation, which enables timely corrective action to be taken. Technical  
375 obstacles need to be resolved, though, and we propose the following directions for future  
376 studies:

377 First, tracked temperature information must be centralized and shared with cold chain partners.  
378 At the moment there is a large gap in the literature concerning means to achieve this. To  
379 promote user participation and data transparency in the food cold chain, Big Data and  
380 blockchain technology should be considered. While Big Data technology will allow data  
381 centralization and Big Data exchanges (Lakshmil & Vijayakumar, 2012; Ouaddah et al., 2017;  
382 Shih & Wang, 2016; Tian, 2017), blockchain technology will facilitate more secure and  
383 transparent information transfer, both fast-response and cost-efficient, and can be integrated  
384 into existing infrastructure (Hackius & Petersen, 2017; Nakasumi, 2017; Petersen & Jansson,  
385 2017). Pre-defined criteria (for example, the temperature level of a particular food product)  
386 could be executed beyond a pre-defined threshold for a certain place and times, through a so-  
387 called “smart contract” (Bahga & Madiseti, 2016; Christidis & Devetsikiotis, 2016). A  
388 selection of smart contracts can be included in the blockchain platform to facilitate secure  
389 communication between the users and machines. Recently, the applicability of the Big Data

390 and blockchain connected by IoT technology have sparked interest, especially in supply chain  
391 networks and retail management (Abeyratne & Monfared, 2016; Accorsi et al., 2017; Polim et  
392 al., 2017). However, these technologies need further support and improvement, especially with  
393 regard to issues of technical realization, infrastructural configuration, computation, scalability,  
394 preventing of privacy and data leakage and selfish mining, and an inadequate legal framework  
395 in practice (Atzori et al., 2010; Mendez et al., 2017; Mendling et al., 2017; Zheng et al., 2016).

396 Second, limited guidelines governing food cold chains have been established with  
397 consideration of energy use, economic risk, social impact, environmental issues, and  
398 sustainability. The establishment of guidelines by relevant regulatory authorities could help to  
399 bridge this gap, at both the national and international level. This step will also allow the  
400 implementation of the recent developed technologies and established systems for time-  
401 temperature monitoring in food cold chain.

402 Third, there is a need for integrated research considering carbon dioxide emission, food waste,  
403 energy use, temperature management, and management of cold food distribution systems. We  
404 urge that more research be devoted to the development of mathematical tools for quantifying  
405 the quality and safety of refrigerated food, energy usage and global warming impact, and extent  
406 of food waste, as well as evaluating the efficiency and sustainability of cold chains.

407 Figure 3 depicts inter-related concepts of temperature-controlled cold chain logistics. Cold  
408 chain management is a multidisciplinary area, which implies multiple organizational,  
409 technological, and managerial challenges in food supply chains. These challenges increase  
410 when cold chain management extends from a focus on one company to the entire chain. With  
411 real-time information, decisions about optimal handling or stock control can be better informed,  
412 which should prevent food waste, and thus achieve cold chain management with low economic  
413 losses and low environmental impact. In sum, further research in this area should be conducted

414 with respect to food safety and quality, food loss and waste, and data transparency in the cold  
415 chain.

#### 416 **4 Conclusions**

417 A cold chain is the uninterrupted temperature controlled transport and storage system of  
418 refrigerated goods between upstream suppliers and consumers to maintain the quality and  
419 safety of food products. While reviewing the studies on temperature abuse along the food cold  
420 chain, it is obvious that time-temperature management remain difficult. The main issue was a  
421 high rate of occurrence temperature abuse in the food cold chain caused by many factors, such  
422 as the practices of the food cold chain operators, poor design of refrigeration equipment, and  
423 the positions of products and packages in the storage container. The optimization of available  
424 resources to manage the time-temperature along this chain remain a challenge. Therefore, the  
425 establishment of guidelines by relevant regulatory authorities with consideration of energy use,  
426 economic risk, social impact, environmental issues, and sustainability are recommended to  
427 achieve the food cold chain integrity. Additionally, it is also worth considering the  
428 implementation of Big Data and blockchain technology in the process of issuing regulations.

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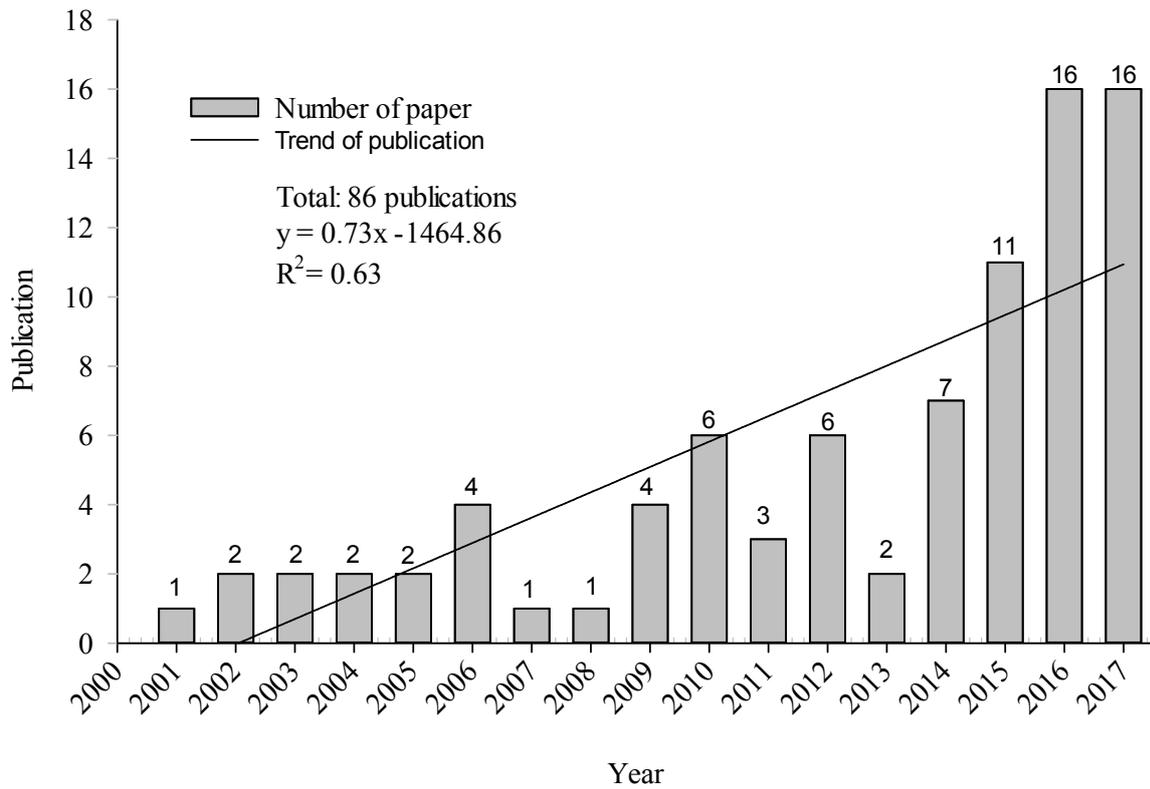


Figure 1. Distribution of publications per year across the period studied.

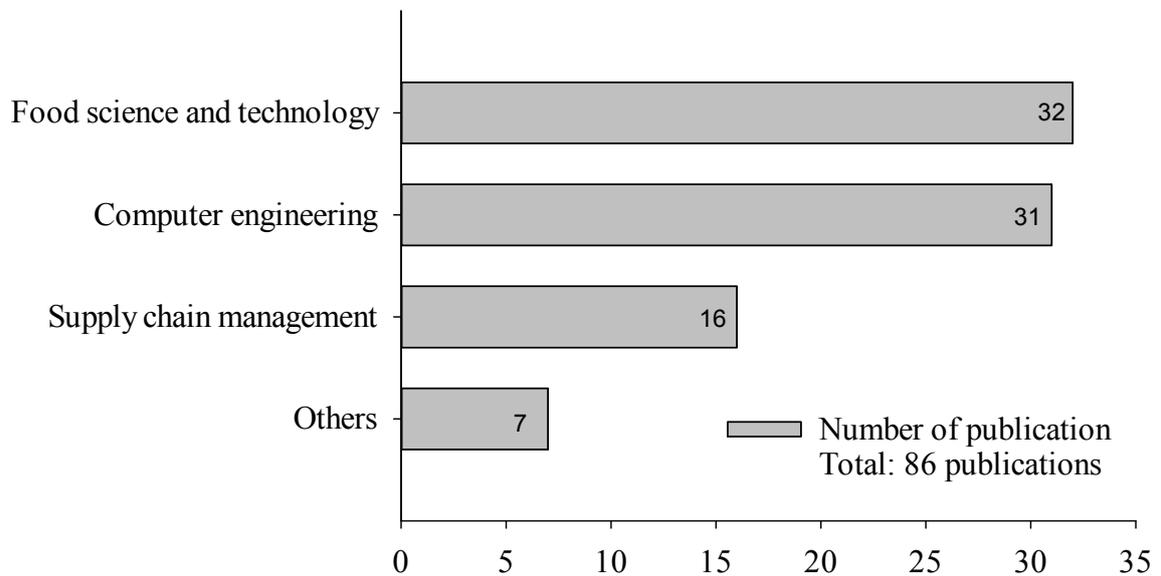


Figure 2. Distribution of references in publication field in paper review.

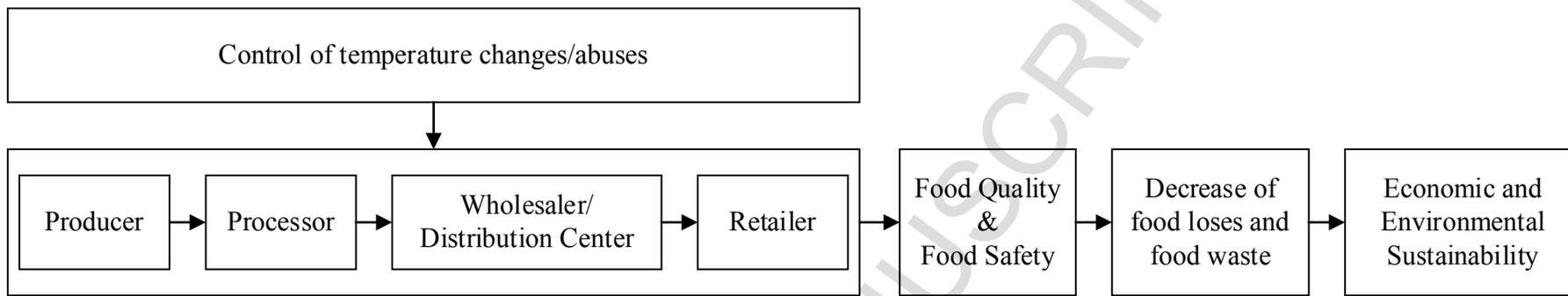


Figure 3. A framework for creating sustainable supply chain by enhancing cold chain logistics.

Table 1. Overview of reviewed publications on temperature ranges and food product categories in the food cold chain.

| Author                        | Temperature range |             |                           |              | Food product category |                    |      |                        |     |                  |
|-------------------------------|-------------------|-------------|---------------------------|--------------|-----------------------|--------------------|------|------------------------|-----|------------------|
|                               | Frozen            | Cold chill  | Medium chill <sup>1</sup> | Exotic chill | Meat <sup>2</sup>     | Dairy <sup>3</sup> | Fish | Fruit and or vegetable | Egg | RTE <sup>4</sup> |
|                               | ≈ -18 °C          | ≈ 0 to 1 °C | ≈ 5 °C                    | ≈ 8 °C       |                       |                    |      |                        |     |                  |
| Mai et al. (2012)             |                   |             | √                         |              |                       |                    | √    |                        |     |                  |
| Martinsdóttir et al. (2010)   |                   | √           |                           |              |                       |                    | √    |                        |     |                  |
| Lunden et al. (2014a)         |                   | √           |                           |              | √                     |                    | √    |                        |     | √                |
| Lunden et al. (2014b)         |                   |             | √                         |              | √                     |                    | √    |                        |     |                  |
| Likar & Jevšnik (2006)        | √                 | √           | √                         | √            | √                     | √                  |      |                        | √   | √                |
| Zubeldia et al. (2016)        |                   |             | √                         | √            | √                     | √                  | √    | √                      |     |                  |
| Morelli et al. (2012)         |                   |             |                           | √            | √                     | √                  |      |                        |     | √                |
| Derens et al. (2006)          |                   |             | √                         |              | √                     | √                  |      |                        |     | √                |
| Derens-Bertheau et al. (2015) |                   |             | √                         |              | √                     |                    |      |                        |     |                  |
| Koutsoumanis et al. (2010)    |                   | √           |                           |              |                       | √                  |      |                        |     |                  |
| Pelletier & Brecht (2011)     |                   | √           |                           |              |                       |                    |      | √                      |     |                  |
| Nunes et al. (2009)           |                   | √           | √                         | √            |                       |                    |      | √                      |     |                  |
| Zeng et al. (2014)            |                   |             | √                         |              |                       |                    |      | √                      |     |                  |
| Brown et al. (2016b)          |                   |             | √                         |              |                       |                    |      | √                      |     |                  |
| Brown et al. (2016a)          |                   |             |                           | √            |                       |                    |      | √                      |     |                  |
| McKellar et al. (2012)        |                   |             |                           | √            |                       |                    |      |                        |     | √                |
| Rediers et al. (2009)         |                   |             | √                         |              |                       |                    |      | √                      |     |                  |
| Koseki & Isobe (2005)         |                   |             |                           | √            |                       |                    |      | √                      |     |                  |
| Tingman et al. (2010)         | √                 |             |                           |              |                       |                    | √    |                        |     |                  |

<sup>1</sup> Medium chilled food product generally stored at ≈ 5 °C, however, some of them stored at temperature up to 8 °C

<sup>2</sup> Meat and meat products, including poultry

<sup>3</sup> Dairy products and analogues

<sup>4</sup> RTE = Ready to eat food product, including bakeries product

Table 2. Time-temperature abuse identified along the food cold chain.

| Country | Food chain                                | Number of samples   | Product                                       | TR <sup>1</sup> | Temperature abuse  | Reference                    |
|---------|---|---|---|-----------------|--|------------------------------|
| Iceland | Air freight and sea transportation        | 232 boxes   | Cod loins and haddock fillet                  | 5 °C            | 17.0 % and 36.1 % of the total time in two air freight transportations had temperatures higher than 5 °C | (Mai et al., 2012)           |
|         | Air transportation and sea transportation | NA <sup>2</sup>   | Cod loins                                     | 0 ± 1 °C        | 35 % and 18 % of the total time in air and sea transportation were under temperature losses              | (Martinsdóttir et al., 2010) |
| Finland | Retailer                                  | 84 samples  | Fish, meat, ready to eat food                 | 1 °C            | 50 % of the temperature was higher than 1 °C for 249 to 781 minutes                                      | (Lunden et al., 2014a)       |
|         | Retailer                                  | NA  | Minced meat and processed fish                | 3 °C            | 46.2 % ~ 50.0 % of the temperature was higher than 3 °C for more than 30 minutes                         | (Lunden et al., 2014b)       |
| Spain   | Retailer                                  | 11 supermarkets (101 and 99 food samples in winter and summer time, respectively) | Fresh meat, meat preparations, and vegetables | 4 °C            | 38.5 % ~ 100 % of the temperature at the top shelves was higher than 4 °C at summer time                 | (Zubeldia et al., 2016)      |
|         |   |   | Meat products, fishery products               | 5 °C            | 50.0 % ~ 87.5 % of the temperature at the bottom shelves was higher than 5 °C at summer time             |                              |
|         |   |   | Mixed product                                 | 6 °C            | 76.0 % of the temperature at the top shelves was higher than 6 °C at summer time                         |                              |
|         |   |   | Dairy products                                | 8 °C            | 56.0 % of the temperature at the top shelves was higher than 8 °C at summer time                         |                              |
| France  | Retailer                                  | 99 samples  | Bakeries, pork butcher, dairy                 | 7 °C            | 70 % of the temperature was higher than 7 °C   | (Morelli et al., 2012)       |

<sup>1</sup> Temperature requirement

<sup>2</sup> Not available/not applicable

| Country       | Food chain  | Number of samples              | Product  | TR <sup>1</sup> | Temperature abuse   | Reference                      |
|---------------|---|--------------------------------|--|-----------------|---|--------------------------------|
|               | Transportation, warehousing, distribution platform, display cases, domestic transport, domestic storage   | 314 samples                    | Prepacked meat, ready to eat or to cook product and yogurt | 4 – 6 °C        | 13.6 % of the temperature in the entire cold chain was higher than recommended    | (Derens et al., 2006)          |
|               | The end of production, refrigerated transport, logistic platform, cold room in the store, refrigerated display cabinet, transport after purchase and domestic refrigeration | 83 samples                     | Sliced ham   | 4 °C            | 42 % of the total time in the entire cold chain had temperatures higher than 4 °C | (Derens-Bertheau et al., 2015) |
|               | Transportation and retail cabinet   | 83 trucks, 60 retail cabinets  | Pasteurized milk   | 0 °C            | Transportation: 3.6 °C ~ 10.9 °C<br>Retail storage: 0 °C ~ 11.7 °C                | (Koutsoumanis et al., 2010)    |
| Slovenia      | Retailer  | 17 retailers and 217 consumers | Prepackaged frankfurters and pre-packaged poultry          | 0 - 4 °C        | Retail display: 0 °C ~ 10.5 °C  | (Likar & Jevsnik, 2006)        |
|               |   |                                | Butter, yogurt, cottage cheese, cream                      | 2 - 6 °C        | Retail display: 0 °C ~ 16 °C  |                                |
|               |   |                                | Ice cream  | -18 °C          | Retail display: -23 °C ~ 10 °C  |                                |
|               |   |                                | Eggs   | 15 °C           | Retail display: 0 °C ~ 17 °C  |                                |
| United States | Precooling, cold storage, transportation, and retail  | 5 pallets                      | Strawberries   | 0 °C            | Entire cold chain: 0.7 °C ~ 3.7 °C  | (Pelletier & Brecht, 2011)     |
|               | Retailer  | 3 retailers (27                | Fruits and   | 0 °C            | Retail display: -1.2 °C ~ 19.2 °C   | (Nunes et al.,                 |

| Country      | Food chain  | Number of samples   | Product                        | TR <sup>1</sup>                       | Temperature abuse   | Reference                |
|--------------|---|---|--------------------------------|---------------------------------------|---|--------------------------|
|              |   | refrigerated blocks)  | vegetables                     |                                       |   | (2009)                   |
|              | Transportation, retailer storage, and retailer display cases  | 9 supermarkets and 16 transport routes                                      | Bagged salad                   | $\leq 5\text{ }^{\circ}\text{C}$      | Transportation: $-0.3\text{ }^{\circ}\text{C} \sim 7.7\text{ }^{\circ}\text{C}$<br>Retail storage: $0.6 \sim 15.4\text{ }^{\circ}\text{C}$<br>Retail display: $-1.1 \sim 9.7\text{ }^{\circ}\text{C}$                                 | (Zeng et al., 2014)      |
|              | Transportation  | 16 shipments with 6 pallets   | Bagged leafy green             | $-0.17 - 5\text{ }^{\circ}\text{C}$   | Transportation: 9.75 % $\sim$ 52.78 % higher than $5\text{ }^{\circ}\text{C}$ and 0 % $\sim$ 56.41 % lower than $-0.17\text{ }^{\circ}\text{C}$   | (Brown et al., 2016b)    |
|              | Retailer  | 9 retailer storages and 9 retailer displays                                 | Bagged salad                   | $-0.17 - 7.2\text{ }^{\circ}\text{C}$ | Retail display: 40 % higher than $7.2\text{ }^{\circ}\text{C}$ and 17 % lower than $0.17\text{ }^{\circ}\text{C}$<br>Retail storage: 58 % higher than $7.2\text{ }^{\circ}\text{C}$ and 0 % lower than $0.17\text{ }^{\circ}\text{C}$ | (Brown et al., 2016a)    |
| Canada       | Processor storage, transportation to a distribution center, distribution center storage, transportation to retail, and retail storage | 3 stores (9 cases)  | Ready-to-eat baby leaf lettuce | $5 - 6\text{ }^{\circ}\text{C}$       | The temperature was well-controlled under the permissible temperature   | (McKellar et al., 2012)  |
|              | Producer, processor, and distributor  | 3 transportation routes from farmer to restaurant and 3 restaurant storages | Fresh-cut endive               | $4\text{ }^{\circ}\text{C}$           | Transportation from the producer to the processor increased up to $16\text{ }^{\circ}\text{C}$ and from the distributor to the restaurants: increased up to $4\text{ }^{\circ}\text{C}$   | (Rediers et al., 2009)   |
| Japan        | Transportation  | 1 route from the farm to the retail store                                   | Iceberg lettuce                | $5-7\text{ }^{\circ}\text{C}$         | Transportation: $3\text{ }^{\circ}\text{C} \sim 15\text{ }^{\circ}\text{C}$   | (Koseki & Isobe, 2005)   |
| China        | Transportation  | 1 transportation route  | Tilapia fish                   | $-18 \pm 2\text{ }^{\circ}\text{C}$   | Transportation: $-18.6\text{ }^{\circ}\text{C} \sim 16.8\text{ }^{\circ}\text{C}$ after 6 hours (ambient temperature), product temperature only increased slightly to $-17\text{ }^{\circ}\text{C}$                                   | (Tingman et al., 2010)   |
| South Africa | Container storage at port terminal  | 121 containers  | Fruits and vegetables          | $2\text{ }^{\circ}\text{C}$           | 81 % of the temperature breaks in fruit reefer containers longer than   | (Goedhals-Gerber et al., |

| Country | Food chain                         | Number of samples | Product               | TR <sup>1</sup> | Temperature abuse  | Reference                      |
|---------|------------------------------------|-------------------|-----------------------|-----------------|--|--------------------------------|
|         |                                    |                   |                       |                 | 90 minutes   | 2017)                          |
|         | Container storage at port terminal | 319 containers    | Fruits and vegetables | 2 °C            | 41.5 % of the temperature breaks in fruit reefer containers longer than 90 minutes | (Goedhals-Gerber et al., 2015) |

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Table 3. Recommendations for managing time-temperature abuse in the food cold chain.

| Context  | Available resource  |
|--|---|
| Legal requirement                                      | Legal requirement at national level: time-temperature monitoring control in the United States (US FDA, 2017), Australia (AFGC, 2017), the United Kingdom (FSA, 2007), the European countries (EC, 2004)<br>Legal requirement at international level: Codex recommendation on time-temperature control (CAC, 2003)                       |
| Time-temperature monitoring and measurement technology | Wireless time-temperature monitoring, notably RFID <sup>3</sup> (Kumari et al., 2015) and WSN <sup>4</sup> (Wang et al., 2015; Xiao et al., 2016)<br>Time-Temperature Integrator (Ellouze & Augustin, 2010; Giannakourou et al., 2005; Kim et al., 2012; Koutsoumanis & Gougouli, 2015; Giannakourou & Taoukis, 2003; Kim et al., 2016) |
| User-friendly software for shelf-life modeling         | Cold Chain Predictor (Gogou et al., 2015), Seafood Spoilage Predictor (Dalgaard et al., 2002), and ComBase (Gwanpua et al., 2014; Zubeldia et al., 2016)  |
| Time-temperature monitoring and measurement system     | FRISBEE <sup>5</sup> (Derens-Bertheau et al., 2015; Gogou et al., 2015; Gwanpua et al., 2014) and SLU <sup>6</sup> (Shih & Wang, 2016; Scalia et al., 2015; Sciortino et al., 2016)   |

<sup>3</sup> Radio Frequency Identification<sup>4</sup> Wireless Sensor Networks<sup>5</sup> Food Refrigeration Innovations for Safety, consumers' Benefit, Environmental impact and Energy optimization along the cold chain in Europe<sup>6</sup> Smart Logistic Unit